

Cati case study – Amica Care Trust

Amica Care Trust is a care home provider offering specialist care for older people through a network of ten care homes across Worcestershire, Somerset, Dorset and Devon.

Jason Brooks-Stevens, the facilities and property manager, is another of those who is delighted to be using our Cati online compliance management tool.

Jason heard about Cati through Churchill Environmental Services. He said: 'CES carries out the water hygiene management and legionella control for us and, through our account management team, we were made aware of Cati as an additional service which could help simplify our compliance procedures.'

He uses Cati's property and estates module, which helps estates and property managers ensure the highest levels of compliance in building certification by having the ability to store documents securely in one central hub, unlike using a filing system.

'Before switching to Cati we didn't have one central location to manage the compliance needs for all the homes,' Jason said.

'We had a number of different systems, which were all over the place, and included Excel spreadsheets among other systems and filing methods.'

'Now we use Cati as our one-stop-shop for all things compliance and business critical and it has allowed us to have a greater control over our compliance across our wide-ranging portfolio.'

'It has also meant that everyone who needs to see our compliance status can be provided with their own log in details to see exactly what they need to. This has saved time, as we no longer have to email documents, or request and share expiry dates.'

'Cati has simplified our compliance obligations, as its reporting dashboards have drawn our attention to the areas that we need to focus on. It also has the flexibility to only display what is applicable to each of our homes individually.'

'As a result, it has meant we have been able to be more organised, and the members of my team have been able to collaborate more on compliance management tasks, as all the necessary systems and information are in one place and this has saved us lots of time.'

'One big win for us has been the ability to demonstrate to the trust's board on a regular basis our compliance status across the care home portfolio, on both a granular and high level. It means the board has more visibility of what is being done and greater confidence in the work carried out.'

'Cati has made our document storage and access far more controlled, yet easier to navigate. With its ability to integrate with external systems, one of our future aspirations is to explore how we can interface this with other facilities management systems, such as our Computer Aided Facilities Management /Planned Preventative Maintenance solutions, to nurture a best-in-class technology suite.'

'Cati has been a help in streamlining our internal processes for compliance management. We no longer have multiple systems, or a complicated filing structure.' Jason Brooks-Stevens